NSW POLICE FORCE

SHIELD

In the event of an attack

What you do matters.



ESCAPE.

Move quickly and quietly away from danger.



HIDE.

Stay out of sight and silence your phones.



TELL.

Call the police by dialling 000 when it is safe.



ESCAPE.

- If you see a safe route, **ESCAPE**.
- Move quickly and quietly away from danger. Tell others not to enter the area, but only if it doesn't put you in any danger.
- Take your mobile phone.
- Do not let your belongings impede your **ESCAPE**.
- Move as far away from the danger area as possible.



HIDE.

- If you are unable to escape, **HIDE**.
- Stay out of sight and silence your phones.
- Move away from doors and remain quiet.
- Try and put a sturdy physical barrier between you and the offender.
- Help others but only if it does not put you or others at risk.
- Constantly review the situation and your options based on the best available information.



TELL.

- When it is safe to do so, **TELL**.
- Call the police by dialling Triple Zero (**000**) when it is safe.
- You may be asked about your location, surroundings, the attackers and the events that have occurred.
- You may be asked to stay on the line and provide further information that the operator requests or if the situation changes.

Police Response

- When police arrive, follow their instructions.
- Their priority will be to deal with the immediate threat to prevent further injury.
- You should follow all instructions given by emergency responders.
- Police may not be able to distinguish you from the offenders.
- You will be evacuated when it is safe to leave the area.

Your plan must be flexible

Every situation is different

- You will need to make decisions when an attack is unfolding.
- Adjust your plan as you go.
- Any attack can become a mixed mode attack very quickly.

What you can do to prepare

- Be aware of your role and responsibilities within our emergency evacuation plans.
- Be aware of evacuation routes, including identifying alternative routes.
- Consider how you will communicate evacuation routes to people during an incident.
- Think about how you can apply the **ESCAPE. HIDE. TELL.** principles to our business.



NSW Police Force

Triple Zero (000)
For emergencies or life threatening situations.

National Security Hot Line (1800 1234 00)
Trained operators take every call seriously. You can remain anonymous

Crime Stoppers (1800 333 000)
To provide crime information. It can be in confidence.

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